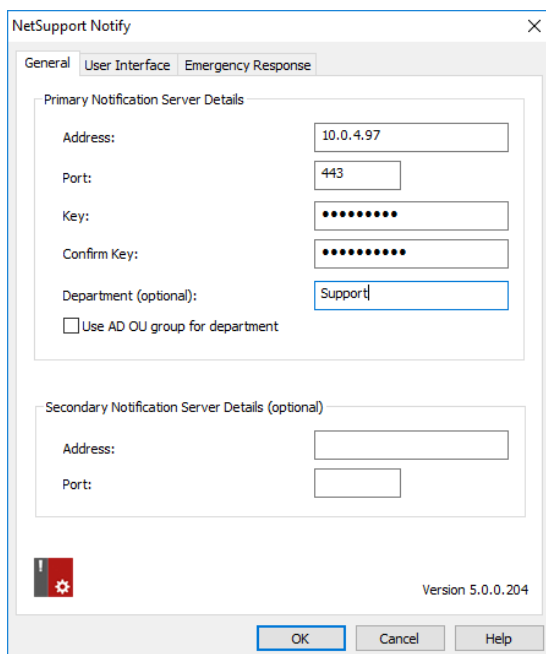


Send and receive notifications – even off-site

By making the NetSupport Notify Server visible externally, administrators can send a message remotely via their Notify Console and staff can receive the notifications, even if they are working remotely.

A port forwarding rule is needed for the Notify Server to point requests from external Notify Agents (staff devices) and Consoles (Administrators' devices) to the internal address and port of the Notify Server.



NetSupport Notify

General User Interface Emergency Response

Primary Notification Server Details

Address: 10.0.4.97

Port: 443

Key:

Confirm Key:

Department (optional): Support

Use AD OU group for department

Secondary Notification Server Details (optional)

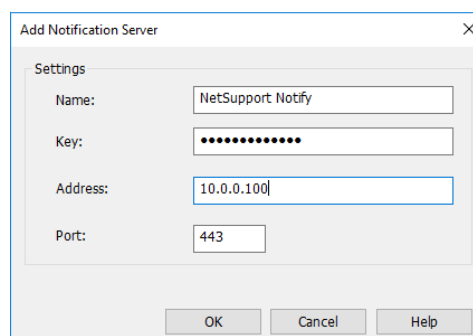
Address:

Port:

Version 5.0.0.204

OK Cancel Help

Once the Notify Server is visible externally, the Agents and Consoles will need to be configured with the external address or DNS name, port and key of the Notify Server to allow them to connect when off-site.



Add Notification Server

Settings

Name: NetSupport Notify

Key:

Address: 10.0.0.100

Port: 443

OK Cancel Help

For further help setting up NetSupport Notify, please contact our support team on: +44 1778 382 272 or support@netsupportsoftware.com.