



EOL IT Services LTD

Russ Smith, Quality Manager

Tell us a bit about EOL IT Services LTD...

We were established in 1996 and are one of the top and most highly accredited ITADs (IT Asset Disposal) companies in the UK.

What challenges were you trying to solve before you purchased NetSupport Notify?

As well as email, phones and messaging, we wanted an instant and unavoidable way to get important or emergency information to our staff in a friendly and simple way.

Why did you choose NetSupport Notify?

We chose NetSupport Notify because it is a UK-based solution that has a good price tag and is easy to set up and administer.

How is it being used in your organisation?

We have the software installed on all staff PCs and laptops. We mainly use it to provide information to our staff about facilities matters.

How and where has it added value for you?

NetSupport Notify saves time that would have been wasted on delivering messages in person. It's a much quicker way to get messages out to large numbers of staff.

How have you found working with NetSupport?

NetSupport staff are friendly, knowledgeable and helpful. They are always eager to solve any issues we have and the sale of Notify was very straightforward.

Would you recommend NetSupport?

Yes, NetSupport Notify is ideal for business or education and even those with little IT skills. It is reasonably priced and very easy to use.